AGENCY: Lake's Crossing Center

SUBMITTED BY: Theresa Wickham

DATE: 4/26/2021

Reporting Period: 3/31/2021

STAFFING

Positions filled: 4 - We recently filled the following positions: 1 Activities Therapy Tech, 3 Forensic 1 positions, 1 Custodial Worker II and 1 Maintenance Repair Specialist.

Vacancies: 10: 1 Administrative Assistant II (currently being advertised), 2 Forensic Specialist positions (in the hiring process now), 3 Licensed Psychologist I positions, 1 Social Worker II (submitted requisition to DHRM), 1 Psychiatric Caseworker (submitted requisition to DHRM),

Difficulties filling: Nursing positions are difficult to fill due to compensation disparities with hospitals in the local area. Two issues with filling the Forensic Specialist/Mental Health Tech positions is successful completion of a background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity and the Forensic Psychologist specialized training as difficulties for recruitment. The salary disparity is not unique to Lake's Crossing Center but is a statewide issue in state employment recruitment for Licensed Psychologists. It is a more unique issue to the Reno area with the higher rent/housing prices than it is in the Las Vegas area.

CASELOADS/WAITING LISTS

Program: Inpatient

Census: average daily census = 80

Average Length of Stay per client type:

415 = 104 days 425 = 105 days

461 & NGRI = 2154 days

Pending List: 8 from Washoe and the rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). Several of these are on medical holds d/t pre-existing conditions. We currently have CCDC planes filled for April and are working on the May planes.

Program: Outpatient Competency Evaluations Caseload: Average 57 evaluations monthly. Total for 3rd Quarter was 169 completed outpatient evaluations.

Program: Outpatient

Caseload: Four conditional release clients.

PROGRAMS

January, February and March had our 20 long term clients continuing their own activities group and saw the beginnings of the gardening therapy group start again with Spring plantings. We are also creating additional art therapy projects based on donated supplies.

Service Needs/Recommendations

The Covid-19 pandemic reinforced the "Emergency Preparedness" philosophy so this last quarter was spent vaccinating employees, reviewing protocols for any pandemic related changes, researching PPE availability options, planning ahead for mass outbreak scenarios, etc.

Agency Concerns/Issue

Available bed space continues to be a concern as our long-term clients continues to increase and the long-term clients currently occupy 19 of the beds with two in the queue having Comprehensive Risk Assessments completed. Our long-term clients are also aging and are experiencing more chronic health issues related to aging. Each bed taken buy a long-term client is 3-4 evaluations lost each year. We have begun discussions now on long-term options for these clients.

AGENCY: Stein Forensic Facility

SUBMITTED BY: Stanley Cornell

DATE: 5/3/2021

Reporting Period: 3/12/2021

STAFFING

Positions filled: Since the last report. Stein hired 4 Forensic Specialists, leaving 13 FS-III vacancies and no FS-IV vacancies. Nursing has filled 5 PN II positions leaving no vacancies. There is 1 PN-III vacancy to be filled.

Other vacancies: Currently the Social Work Department has one PCW vacancy to fill.

Difficulties filling: With Peace Officer training academies limiting classes and seats, recruiting for vacancies has focused on candidates who are currently POST certified. However, to rebuild our list, Stein is again be hosting physical fitness trials for potential candidates twice a month.

CASELOADS/WAITING LISTS

Program: Inpatient Program: Outpatient

Caseload: 72; Includes 2- Long Term Clients Committed under NRS 178.461. Also, one 461 client in the community on conditional release.

List of Commitments for Competency restoration pending bed offers: Variable-Beds offered to all clients committed under NRS 178.425 within 7-days upon receiving orders

Caseload: Restoration 12; Pre-commitment evaluations 5 YTD

Waiting List: 1 Restoration referral pending intake assessment

PROGRAMS

Seclusion and restraints -Stein continues to focus on the reduction of restraints overall through the therapeutic use of seclusion when indicated according to policy to reduce incidents of physical aggression, or self-harm. A debriefing and review process occurs for all incidents involving any form of restraints and/or seclusion. The rate of all restrains and seclusions for the reporting period is .58 per client/month. The Stein Leadership oversight committee reviews all incidents involving a restraint, or restraint leading to a seclusion.

Service Needs/Recommendations

The ability to secure residential services and housing for long-term clients petitioning for conditional release is a barrier to this program. Long-term clients eligible to petition for conditional release occupy beds and other inpatient resources needed for competency restoration clients.

Agency Concerns/Issue

Consent Decree (expired 12/31/2020): All cases adjudicated under NRS 178.425 continue to be offered beds within the 7-day mandate. Referrals from Nye and Lincoln Counties for per-trial competency evaluations average one per month. Barriers to outpatient competency restoration are securing reliable language interpretation services, transportation, effective medication management coordination for clients with outside providers, and limited numbers of group education classes due to social distancing that have been in place.

AGENCY: NNAMHS

SUBMITTED BY: Christina Brooks

DATE: 5/1/2021

Reporting Period: January 2021 - March 2021

STAFFING

Positions filled:

Admin. Assist 2 (1)

Clinical Social Worker 1 (1)

Mental Health Tech 3 (6)

Nurse 1 (1)

Program Officer 1 (1)

Psychiatric Nurse 1 (1)

Psychiatric Nurse 2 (1)

Vacancies:

Accounting Assistant 2 (1)

Accounting Assistant 3 (1)

Accounting Technician 1 (1)

Admin. Assist. 1 (2)

Admin. Assist. 2 (5)

Clinical Social Worker 2 (1)

Consumer Services Advocate 2 (1)

Consumer Services Assist 2 (2)

Custodial Worker 2 (1)

Laboratory Technician 1 (1)

Licensed Psychologist 1 (3)

Maintenance Repair Worker 2 (1)

Mental Health Counselor 2 (5)

Mental Health Tech 1 (2)

Mental Health Tech 3 (2)

Microbiologist 4 (1)

Mid-Level Med Practitioner (4.51)

Pharmacist 1 (1)

Psychiatric Caseworker 2 (5)

Psychiatric Nurse 2 (18)

Psychiatric Nurse 3 (1)

Psychiatric Nurse 4 (1)

SR. Psychiatrist (0.51)

Substance Abuse Counselor 2 (2)

CASELOADS/WAITING LISTS

Program: AOT Program: Service Coordination

Caseload: 21 Caseload: 94

Referrals: 5 Waiting List: 0

Eligible: 2 Program: CBLA

Program: Med Clinic Caseload: 29

Caseload: 314 Waiting List: 2

Waiting List: 0 Program: ICBLA

Program: Mental Health Court Caseload: 29

Caseload: 35 Waiting List: 0

Waiting List: 0 Program: Independent Placement

Program: OP Counseling Caseload: 8

Caseload: 22 Program: Supported Independent Placement

Waiting List: 0 Caseload: 14

Program: Intensive Service Coordination Group Housing

Caseload: 11 Caseload: 7

Waiting List: 0

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Staff are back in the office full time with safety measures in place.

Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry and psychology.

Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 8 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge.

AGENCY: Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 4/13/2021

Reporting Period: 3/31/2021

STAFFING

Positions filled: Current positions filled 593.53 FTE

Vacancies: 142.02 FTE

Difficulties filling: 66.02 FTE

CASELOADS/WAITING LISTS

Program: PACT

Caseload: 64 Program: Urban Medication Clinics

Waiting List: 0 Caseload: 2271

Program: Urban OP Counseling Waiting List: 302

Caseload: 187 Program: Urban Service Coordination

Waiting List: 13 Caseload: 270

Program: Mental Health Court Waiting List: 0

Caseload: 74 Program: IP Civil Beds

Waiting List: 0 Caseload: 211

Program: AOT Waiting List: See ER Data

Caseload: 60 Program: Co-Occurring Program

Waiting List: 0 Caseload: 9

Program: Residential Waiting List: 0

Caseload: 435 Program: Rural Medication Clinics

Waiting List: 0 Caseload: 197

Program: Rural Service Coordination (Adult & Youth) Waiting List: 15

Caseload: 30 Program: Rural OP Counseling (Adult & Youth)

Waiting List: 0 Caseload: 107

Waiting List: 18

PROGRAMS

Personnel Officer 2 reports the following 23 positions were filled this quarter: 1 accounting position, 1 Clinical Program Manager, 1 Clinical Social Worker, 1 Custodial Supervisor, 1 Custodial Worker, 8 Forensic Specialists, 1 Mental Health Counselor, 5 Mental Health Technicians, 1 Mid-Level Medical Practitioner, 1 Psychiatric Caseworker, and 2 Psychiatric Nurses.

Agency Concerns/Issue

AGENCY: Rural Clinics

SUBMITTED BY: Ellen Richardson-Adams, Interim Agency Manager

DATE: 4/13/2021

Reporting Period: 3/31/2021

STAFFING

Positions filled: Psychiatric RN 2 (Ely); Psychiatric Caseworker 2 (Elko); Mental Health Counselor 3 (Ely/Panaca/Elko/Battle Mountain); Administrative Assistant 3 (Pahrump)

Vacancies: Agency Manager (Carson); Administrative Assistant 2 (Hawthorne); Clinical Program Manager 1 (Central Office); Clinical Social Worker 2 (Carson); Licensed Psychologist 1 (Rural); 5 Mental Health Counselor 2 (Ely, Hawthorne, 2 Fallon, Elko); Mental Health Technician 1 (Pahrump); 5 Psychiatric Caseworker 2 (Hawthorne, Fernley, Carson, Ely, Pahrump); 2 Psychiatric RN 2 (2 Carson)

Difficulties filling: In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations. Currently, vacant positions are slow to be filled due to a statewide hiring freeze.

CASELOADS/WAITING LISTS

Program: Outpatient Counseling Program: Psychosocial Rehabilitation

Caseload: 85 Youth; 640 Adult Caseload: 1 Youth; 23 Adult

Waiting List: 19 Youth; 114 Adult Waiting List: 0 Youth; 1 Adult

Program: Residential Supports Program: Medication Clinic

Caseload: 0 Youth; 24 Adult Caseload: 241 Youth; 1603 Adult

Waiting List: 0 Youth; 0 Adult Waiting List: 16 Youth; 87 Adult

Program: Service Coordination Program: Mental Health Court

Caseload: 7 Youth; 176 Adult Caseload: 18 Adult

Waiting List: 3 Youth; 23 Adult Waiting List: 3 Adult

PROGRAMS

Click here to enter text.

Service Needs/Recommendations

None.

Agency Concerns/Issue

AGENCY: Sierra Regional Center SUBMITTED BY: Julian Montoya DATE: 04/22/2021

Reporting Period: 03/31/2021

STAFFING

Positions filled: @ 03/31/2021 78

Vacancies 5

All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Difficulties filling: None at this time.

CASELO	ADS/WAI	TING LISTS
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Program: Target Case Management (TCM) Program: Family Support

Caseload: @ 03/31/2021 1,480 Caseload: @ 1/31/2021 158

Waiting List: Waiting List: @ 3/31/2021 0

Program: Respite

Caseload: @ 1/31/2021 130
Caseload: @ 01/31/2021 756

Waiting List: @ 3/31/2021 0
Waiting List: @ 03/31/2021 40

Number of People in ISLA homes:

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent

number of People in ISLA homes: 396 paid for by the county of residence of the custodial parent.

Number of Intermittent/Shared Living Homes: 344 Program: Autism

Number of Fiscal Intermediaries: 16 Caseload: 0

Program: Jobs and Day Training

Waiting List: Transferred to ATAP July 1, 2011

Caseload: @ 01/31/2021 250

Waiting List: @ 03/31/2021 21

Facility-based Non-Work (Day Habilitation): 140

Facility-based Work (Prevocational): 105

Integrated Employment (Supported) 5

Community-based Non-Work (Day Habitation) 0

Career Planning:

intake Information

Number of Applications Received: @ 3/31/2021 29

Number of Applicants found Eligible: 20

Number of Applicants found In-Eligible: 6

PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake's Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake's Crossing as part of the conditional release program. We tried to support a third person in the home that was also jointly served with SRC and Lake's Crossing but due to staffing conditions with the impact of the pandemic, this individual was placed with another provider. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled.

Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Fortunately, over the past several months, SRC has onboarded 3 new SLA Intermittent Providers. This has been very helpful to reduce the waitlist for SRC. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placments for this service need.

Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we has since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

Additionly, due to the COVID-19 pandemic, SRC's service providers are struggling with staffing issues and several of our homes have been hit with Covid-19. As an agency we are managing as best as we can but are always mindful that our providers are working with extremely slim crews.

AGENCY: Desert Regional Center

SUBMITTED BY: Gujuan Caver

DATE: 4/28/2021

Reporting Period: 3/31/2021

STAFFING

Positions filled: 395

Vacancies: 52

Difficulties filling: Bi-lingual Spanish Speaking Psychologists and Service Coordinators

CASELOAD/WAITING LISTS

Program: ICF

Caseload: 39 Program: Jobs and Day Training

Waiting List: N/A Caseload: 1121 COVID (est. 1900)

Program: Targeted Case Management (TCM) Waiting List: 191

Caseload: 5052 Number of Individuals receiving:

Waiting List: All individuals accepted into services receive TCM Facility-based Non-Work (Day Habilitation): 282 COVD (est. 450)

Program: Supported Living Arrangement (SLA) Facility-based Work (Pre-Vocational): 446 COVD (est. 1000)

Caseload: 1425 est. Integrated Employment (Supported): 338 COVD (est. 425)

Waiting List: 233 Community-based Non-Work (Day Hab.): 55 COVD (est. 25)

Number of 24-Hour SLA Homes: 395 est. Career Planning: 0

Number of Intermittent/Share Living Homes: 860 est. Intake Information (Sum of Quarter: Jan - Mar)

Number of Fiscal Intermediaries: 185 Number of Applications Received: 88

Program: RespiteNumber of Applicants found Eligible: 76

Caseload: 2470 est. Number of Applicants found Ineligible: 12

Waiting List: 295 Number of Applications Withdrawn: 3

PROGRAMS

New Programs: DRC Quality Assurance Department approved one new JDT provider during this report period. We continue to seek residential (SLA housing) and jobs training (JDT) potential providers to provide persons served with increased living and working support options. DRC Community Services is expected to hire up to 12 new/replacement Service Coordinators/DS-III's before the close of FY'21. All of our new positions are based on state budget allotment and justification to hire new positions. Program Changes: None

Service Needs/Recommendations

Desert Regional Center and other DS agencies have been exploring out of state agencies that support individuals with dual diagnosis, particularly with high level behavioral needs, to potentially provide this service in Nevada. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals. During this review period DRC/DS was involved in meeting 2 out of state providers about potentially providing similar services to both children and adults with complex behavioral support needs in Nevada.

Agency Concerns/Issue

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DPBH and state/county Family Services (for children) to approach this from a collaborative perspective. As noted above, we (DS) have had preliminary discussions with 2 out of state providers about providing some level of clinical services to children/adults in the state of Nevada with complex behavioral support needs. DRC also anticipates state offices to be officially opened by the Governor on/about June 1, 2021 and we have had some internal discussions about safely opening the offices, to ensure staff are available in all offices, citizens of the public (and staff) are appropriately social distanced, proper PPE is in place and protocol compliance related to CDC guidelines are in place.

AGENCY MANAGER'S REPORT

AGENCY: Desert Regional Center-Intermediate Care Facility

SUBMITTED BY: Marina Valerio

DATE: 4/30/2021

REPORTING ENDING PERIOD: 04.31.2021

STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type	ı	Nov 202	0	ı	Dec 202	0	,	Jan 202	1	ı	Feb 202	1	ı	Mar 202	1	ı	Apr 202	1
B= # Budgeted; F=# Filled, V=# Vacant	В	F	v	В	F	V	В	F	v	В	F	v	В	F	v	В	F	v
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Nursing (DON (1), ADON (1), RN's (6), LPN's (8), Dietitian (1)	17	17	0	17	17	0	17	16	1	17	16	1	17	16	1	17	16	1
Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1)	6	5	1	6	6	0	6	6	0	6	6	0	6	6	0	6	6	0
Behavioral (MHC)	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0
Direct Support, Tech 4(9), Tech (94 Full Time + 4 PT)	107	95	12	107	98	9	107	96	11	107	94	13	107	99	8	107	95	12
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1))	4	3	1	4	3	1	4	3	1	4	3	1	4	4	0	4	4	0
Support Positions (Training Coordinator, Medical Records)	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0
Administrative Assistants (AAIV, AAIII, AAII(2), AAI)	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0
Maintenance (5) and Custodial (10)	15	10	5	15	10	5	15	13	2	15	13	2	15	13	2	15	14	1

ICF Referrals, Discharge to Community SLA and New Admits

	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021
Number of Referrals for ICF Supports	3	1	2	2	2	3
Number of Referrals sent Denial Letters	0	1	0	0	0	0

There have been verbal referrals (13) made to the ICF over the last 6 months. With 1 follow up with packet received and denial letter sent. The other 12 referrals did not send packets due to ICF currently not having the ability to bring new people in to receive services.

CENSUS

	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021
Census # at first day of month	39	39	38	39	39	39
Census # at last day of month	39	38*	39	39	39	38*

^{*} people in hospital at end of month

DISCHARGES AND ADMITS

	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021
Number of New Admits	0	0	0	0	0	0
Number of Discharge -To Community SLA	0	0	0	0	0	0
Number of Discharge -Hospital Medical	0	0	0	0	0	1
Number of Discharge -Hospital Psychiatric	1	3	2	1	1	2
Number of Re-Admits	1	2	3	1	1	1

^{*}Increase psychiatric hospitalizations connected to one person who has had an increase in attempts of self-harm. Her support team has been meeting in attempts to determine how to best meet her needs.

CMS and /or HCQC Surveys/Visits

	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021
HCQC and /or CMS Survey /Visit	0	0	0	0	1	1

Comments:

- Census at the ICF is below what the ICF is licensed for. Due to high number of staff vacancies, the ICF is
 unable to support new admits, currently at 12 open Tech positions. There have been multiple referrals
 and once staffing levels are where they need to be the intake processes will be initiated.
- Interviews for the vacant Technician positions are happening the weeks of 4/26/21 and 5/3/21.
- Recruitment for the vacant dietitian position has been successful and have a new dietitian starting May 17, 2021.
- One ICF Home is still under remodel to comply with ADA requirements which started on March 15, 2021.
- Building 1300 is under remodel two kitchens are being removed to allow for a larger training and OT/PT therapy area. Construction work started on April 26, 2021.
- Building 1391 entrance /lobby is also being remodeled to allow for a secure entry.
- On April 19, 2021 received results of Medicare Recertification Survey and Focused Infection Control Survey that were conducted 3/22/2021- 4/06/2021. No deficiencies identified for the Health and Emergency Preparedness Surveys.
- ICF Management Team / Governing Body has been meeting regularly to develop and implement a Covid19 Contingency Plan. Plan is fluid and changes as recommendations come from CDC, CMS, and NV Governor.

AGENCY DIRECTOR's REPORT RAD Report Summary

SUMMARY

	Nov	Dec	Jan	Feb	Mar	Apr
Total Number of Restraints	<u>3</u>	3	9	<mark>7</mark>	<u>10</u>	<u>6</u>
Restraints occurring at ICF	<u>3</u>	<u>3</u>	9	<mark>7</mark>	<u>10</u>	<u>6</u>
Restraints occurring at JDT	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total restraints in seconds	<u>360</u>	<u>180</u>	<u>683</u>	<u>1145</u>	<u>4321</u>	<u>1410</u>
Total Individuals needing restraints	<u>2</u>	<u>2</u>	1	<u>2</u>	<u>3</u>	2
Total Individuals served at ICF	<u>39</u>	<u>39</u>	<u>39</u>	<u>39</u>	<u>39</u>	<u>39</u>

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$

PERSON SERVED CASE NUMBER: BD - 1211

A. Number of Incidents per Month	November: (December: 0	January: <mark>2</mark>	February: 3	March: 4	April: 3
a. Occurring at JDT	November: (December: <mark>0</mark>	January: <u>0</u>	February: 0	March: 0	April: <u>0</u>
b. Occurring at ICF	November: (December: 0	January: 2	February: 3	March: 4	April: 3

B. Number of Restraints Per Month November: 0 December: 0 January: 9 February: 5 March: 6 April: 5

	Nov	Dec	Jan	Feb	Mar	April
Number of Prone restraints	0	0	0	0	0	1
Number of Physical Escorts	0	0	<u>0</u>	0	0	0
Number of One-person Stability Hold	0	0	<u>3</u>	1	0	0
Number of Two-person Stability Hold	0	0	<u>0</u>	0	0	0
Number of Three-person Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of One-person Seated Stability Hold	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>3</u>	<u>0</u>
Number of Two-person Seated Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Supine Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>4</u>
Number of Three-person Supine Stability Hold	<u>0</u>	<u>0</u>	<u>1</u>	<u>2</u>	<u>1</u>	<u>0</u>
Number of Object Control – Object Peel	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
Number of Two-person Physical Lift	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other: Improper Two-person Stability Hold	0	<u>0</u>	<u>0</u>	0	<u>0</u>	0
Other: Physical Prone	0	<u>0</u>	<u>2</u>	0	<u>2</u>	0
Other:						

C. Restraint in Seconds per Month November: 0 December: 0 January: 683 February: 770 March: 720 April: 1400

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	0	0	0	0	0	0
Physical Escorts in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>3</u>	<u>30</u>	<u>0</u>	<u>0</u>
Two-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Three-person Stability Hold in seconds	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Seated Stability Hold in seconds	0	<u>0</u>	<u>220</u>	<u>0</u>	<u>300</u>	0
Two-person Seated Stability Hold in seconds	0	0	0	0	0	0
Two-person Supine Stability Hold in seconds	0	0	0	<u>320</u>	0	1100
Three-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>120</u>	<u>420</u>	<u>120</u>	<u>0</u>
Object Control – Object Peel in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
Two-person Physical Lift in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other: Improper Two-person Stability Hold	0	0	<u>0</u>	<u>0</u>	<u>0</u>	0
Other: Physical Prone	0	0	<u>340</u>	<u>0</u>	<u>300</u>	<u>300</u>
Other:						

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$

PERSON SERVED CASE NUMBER: KB - 5655

A. Number of Incidents per Month

a. Occurring at JDT

November:

December:

December:

January:

December:

January:

February:

March:

March:

March:

April:

April:

April:

December:

January:

December:

January:

March:

March:

April:

Output

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b. Occurring at ICF November: 0 December: 1 January: 0 February: 0 March: 0 April: 0

B. Number of Restraints Per Month November: 0 December: 2 January: 0 February: 0 March: 0 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Number of Prone restraints	0	0	0	0	0	0
Number of Physical Escorts	0	0	<u>0</u>	0	0	<u>0</u>
Number of One-person Stability Hold	0	1	<u>0</u>	0	0	<u>0</u>
Number of Two-person Stability Hold	0	0	<u>0</u>	0	0	<u>0</u>
Number of Three-person Stability Hold	0	0	<u>0</u>	0	0	<u>0</u>
Number of One-person Seated Stability Hold	0	0	<u>0</u>	0	0	<u>0</u>
Number of Two-person Seated Stability Hold	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Supine Stability Hold	0	0	0	0	0	0
Number of Three-person Supine Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Object Control – Object Peel	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Physical Lift	0	0	<u>0</u>	0	0	<u>0</u>
Other: Hair Pull Release/Finger Peel	0	1	0	0	<u>0</u>	0
Other:						
Other:						

C. Restraint in Seconds per Month November: 0 December: 120 January: 0 February: 0 March: 0 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Physical Escorts in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Stability Hold in seconds	<u>0</u>	<u>60</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Stability Hold in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Three-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Seated Stability Hold in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Seated Stability Hold in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Supine Stability Hold in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Three-person Supine Stability Hold in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Object Control – Object Peel in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Physical Lift in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Other: Hair Pull Release/Finger Peel	0	<u>60</u>	0	0	0	0
Other:						
Other:						

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$

PERSON SERVED CASE NUMBER: LR - 2699

A. Number of Incidents per Month	November: <u>0</u>	December: <u>0</u>	January: <u>0</u>	February: (<mark>)</mark> March: (April: 1	<u>L</u>
 a. Occurring at JDT 	November: <u>0</u>	December: <u>0</u>	January: <u>0</u>	February: (March: (April: (<u>)</u>
b. Occurring at ICF	November: <mark>0</mark>	December: <u>0</u>	January: <u>0</u>	February: () March: (April: 1	L

B. Number of Restraints Per Month November: 0 December: 0 January: 0 February: 0 March: 0 April: 1

	Nov	Dec	Jan	Feb	Mar	Apr
Number of Prone restraints	0	<u>0</u>	<u>0</u>	0	0	<u>0</u>
Number of Physical Escorts	0	<u>0</u>	<u>0</u>	0	0	<u>0</u>
Number of One-person Stability Hold	0	<u>0</u>	<u>0</u>	0	0	<u>0</u>
Number of Two-person Stability Hold	0	<u>0</u>	<u>0</u>	0	0	1
Number of Three-person Stability Hold	0	<u>0</u>	<u>0</u>	0	0	<u>0</u>
Number of One-person Seated Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Seated Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Supine Stability Hold	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Three-person Supine Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Object Control – Object Peel	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Physical Lift	0	<u>0</u>	<u>0</u>	0	0	<u>0</u>
Other:						
Other:						
Other:						

C. Restraint in Seconds per Month November: 0 December: 0 January: 0 February: 0 March: 0 April: 10

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Physical Escorts in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Stability Hold in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	10
Three-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Seated Stability Hold in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Two-person Seated Stability Hold in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Two-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Three-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Object Control – Object Peel in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Two-person Physical Lift in seconds	<u>0</u>	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Other:						
Other:						
Other:						

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$

PERSON SERVED CASE NUMBER: PH - 6236

A. Number of Incidents per Month	November: <u>0</u>	December: <u>0</u>	January: <mark>0</mark>	February: 2	l March: 0	April: (<u>)</u>
a. Occurring at JDT	November:0	December: 0	January: <u>0</u>	February: (0 March:	April: (<u>)</u>
b. Occurring at ICF	November: <u>0</u>	December: <u>0</u>	January: <u>0</u>	February:	<mark>l</mark> March: 0	April: (<u>0</u>

B. Number of Restraints Per Month November: 0 December: 0 January: 0 February: 2 March: 0 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Number of Prone restraints	0	0	0	0	0	<u>0</u>
Number of Physical Escorts	0	0	0	1	0	<u>0</u>
Number of One-person Stability Hold	0	0	0	0	0	<u>0</u>
Number of Two-person Stability Hold	0	0	0	0	0	<u>0</u>
Number of Three-person Stability Hold	0	0	0	0	0	<u>0</u>
Number of One-person Seated Stability Hold	0	0	0	0	0	<u>0</u>
Number of Two-person Seated Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Supine Stability Hold	0	0	0	0	0	0
Number of Three-person Supine Stability Hold	0	0	0	0	0	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other: Hand Hold	0	0	0	1	0	0
Other:				_		_
Other:						

C. Restraint in Seconds per Month November: 0 December: 0 January: 0 February: 375 March: 0 Apr: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Physical Escorts in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>15</u>	<u>0</u>	<u>0</u>
One-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Stability Hold in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Three-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Seated Stability Hold in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Two-person Seated Stability Hold in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Two-person Supine Stability Hold in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Three-person Supine Stability Hold in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Object Control – Object Peel in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Two-person Physical Lift in seconds	0	0	0	<u>0</u>	0	<u>0</u>
Other: Hand Hold	0	0	0	<u>360</u>	0	<u>0</u>
Other:						
Other:						

AGENCY DIRECTOR's REPORT
RAD Report

PERSON SERVED CASE NUMBER: TM - 6650

A. Number of Incidents per Month	November: 1	December: <u>0</u>	January: <u>0</u>	February: (<mark>)</mark> March: (April: (<u>0</u>
 a. Occurring at JDT 	November: 0	December: <u>0</u>	January: <u>0</u>	February: (<mark>)</mark> March: (April: (0
b. Occurring at ICF	November: <u>1</u>	December: <u>0</u>	January: <u>0</u>	February: (<mark>)</mark> March: (April: (<u>0</u>

B. Number of Restraints Per Month November: 1 December: 0 January: 0 February: 0 March: 0 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Number of Prone restraints	0	0	0	0	0	0
Number of Physical Escorts	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of One-person Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Three-person Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of One-person Seated Stability Hold	1	0	0	0	0	0
Number of Two-person Seated Stability Hold	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of Two-person Supine Stability Hold	0	0	<u>0</u>	0	0	0
Number of Three-person Supine Stability Hold	0	0	<u>0</u>	0	0	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other:						
Other:						
Other:						

C. Restraint in Seconds per Month November: 300 December: 1 January: 0 February: 0 March: 0 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	0	0	<u>0</u>	<u>0</u>	0	0
Physical Escorts in seconds	0	<u>0</u>	<u>0</u>	<u>0</u>	0	0
One-person Stability Hold in seconds	0	<u>0</u>	<u>0</u>	<u>0</u>	0	0
Two-person Stability Hold in seconds	0	<u>0</u>	<u>0</u>	<u>0</u>	0	0
Three-person Stability Hold in seconds	0	<u>0</u>	<u>0</u>	<u>0</u>	0	0
One-person Seated Stability Hold in seconds	<u>300</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Seated Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Three-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Object Control – Object Peel in seconds	0	0	<u>0</u>	<u>0</u>	0	0
Two-person Physical Lift in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other:						
Other:						
Other:						

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$

PERSON SERVED CASE NUMBER: WG - 6191

A. Number of Incidents per Month	November: <u>0</u>	December: <u>0</u>	January: <u>0</u>	February: C	March: 1	April: 0	1
a. Occurring at JDT	November: <u>0</u>	December: <u>0</u>	January: <u>0</u>	February: C	March: 0	April: 0	1
b. Occurring at ICF	November:0	December:0	January:0	February: 0	March: 1	April: 0	,

B. Number of Restraints Per Month November: 0 December: 0 January: 0 February: 0 March: 2 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Number of Prone restraints	0	0	0	0	1	0
Number of Physical Escorts	0	<u>0</u>	<u>0</u>	0	0	0
Number of One-person Stability Hold	0	<u>0</u>	<u>0</u>	0	0	0
Number of Two-person Stability Hold	0	<u>0</u>	<u>0</u>	0	0	0
Number of Three-person Stability Hold	0	0	0	0	0	0
Number of One-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Supine Stability Hold	0	0	0	0	1	0
Number of Three-person Supine Stability Hold	0	0	0	0	0	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other:				_		
Other:						
Other:						

C. Restraint in Seconds per Month November: 0 December: 0 January: 0 February: 0 March: 3000 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>1500</u>	<u>0</u>
Physical Escorts in seconds	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Stability Hold in seconds	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Stability Hold in seconds	0	0	0	<u>0</u>	<u>0</u>	<u>0</u>
Three-person Stability Hold in seconds	<u>0</u>	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Seated Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Seated Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1500</u>	<u>0</u>
Three-person Supine Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Object Control – Object Peel in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Physical Lift in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other:						
Other:						
Other:						

AGENCY DIRECTOR's REPORT RAD Report

PERSON SERVED CASE NUMBER: ZM - 6988

A. Number of Incidents per Month	November: <u>1</u>	December: <u>1</u>	January: <u>0</u>	February: (March: 1	April: 0	
 a. Occurring at JDT 	November: <u>0</u>	December: <u>0</u>	January: <u>0</u>	February: (0 March:	April: <mark>0</mark>	<u> </u>
b. Occurring at ICF	November: 1	December: 1	January: <u>0</u>	February: (March: <u>1</u>	April: <u>0</u>	•

B. Number of Restraints Per Month November: December: January: O February: O March: April: O

	Nov	Dec	Jan	Feb	Mar	Apr
Number of Prone restraints	0	0	0	0	0	0
Number of Physical Escorts	0	<u>0</u>	0	0	0	<u>0</u>
Number of One-person Stability Hold	1	<u>0</u>	0	0	0	<u>0</u>
Number of Two-person Stability Hold	1	<u>0</u>	0	0	0	<u>0</u>
Number of Three-person Stability Hold	0	<u>0</u>	0	0	0	<u>0</u>
Number of One-person Seated Stability Hold	0	<u>0</u>	0	0	0	<u>0</u>
Number of Two-person Seated Stability Hold	0	<u>0</u>	<u>0</u>	0	1	<u>0</u>
Number of Two-person Supine Stability Hold	0	1	0	0	0	0
Number of Three-person Supine Stability Hold	0	0	0	0	1	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other:			_			_
Other:						
Other:						

C. Restraint in Seconds per Month November: 60 December: 60 January: 0 February: 0 March: 600 April: 0

	Nov	Dec	Jan	Feb	Mar	Apr
Prone restraint in seconds	0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
Physical Escorts in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Stability Hold in seconds	<u>30</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Two-person Stability Hold in seconds	<u>30</u>	0	0	<u>0</u>	0	0
Three-person Stability Hold in seconds	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
One-person Seated Stability Hold in seconds	0	0	0	<u>0</u>	0	0
Two-person Seated Stability Hold in seconds	0	0	0	<u>0</u>	<u>300</u>	0
Two-person Supine Stability Hold in seconds	0	<u>60</u>	0	<u>0</u>	0	0
Three-person Supine Stability Hold in seconds	0	0	0	<u>0</u>	<u>300</u>	0
Object Control – Object Peel in seconds	0	0	0	<u>0</u>	0	0
Two-person Physical Lift in seconds	0	0	0	<u>0</u>	0	0
Other:						
Other:						
Other:						

AGENCY: Rural Regional Center
SUBMITTED BY: Roswell Allen

DATE: 04/22/2021

Reporting Period: 03/31/2021

S				

Positions filled: @ 03/31/2021 41.8

Vacancies 10.0

Difficulties filling:

	CASEL	OADS/V	WAITING LISTS			
Program: Target Case Management (T		Program: Family Support				
Caseload: @ 03/31/2021	840		Caseload: @ 1/31/2021	119		
Waiting List: All Individuals accepted into services receive	e TCM		Waiting List: @ 3/31/2021	0		
Program: Supported Living Arrangement (SLA)			Program: Respite			
Caseload: @ 01/31/2021	399		Caseload: @ 1/31/2021	82		
Waiting List: @ 03/31/2021	20		Waiting List: @ 3/31/2021	0		
Number of People in ISLA homes:		133	Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.			
Number of Intermittent/Shared Living Homes:		246	Program: Autism			
Number of Fiscal Intermediaries:		20	Caseload:	0		
Program: Jobs and Day Training			Waiting List: : Transferred to ATAP J	luly 1, 2011		
Caseload: @ 01/31/2021	222					
Waiting List: @ 03/31/2021	6					
Facility-based Non-Work (Day Habilitat	ion):	63				

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Career Planning:

intake Information

Facility-based Work (Prevocational):

Integrated Employment (Supported)

Community-based Non-Work (Day Habitation)

Number of Applications Received: @ 3/31/2021	10
Number of Applicants found Eligible:	1
Number of Applicants found In-Eligible:	2

PROGRAMS

The Rural Regional Center continues to manage services in the rural regions with a blend between in person and virtual contacts with persons served in the respective communities. All RRC offices are open to the public. RRC staff are transitioning back to more regular in office hours following reduced restrictions based on the COVID 19 pandemic. Community providers are also returning to more regular services as programs and supports in the community allow. Day programs are open to serve individuals who are ready to return to their regular day program supports.

Outreach and intake staff for RRC are ramping up coordination with the community programs and system partners who are typically a source of new cases coming into the RRC program e.g. schools in the rural regions are getting back to more regular services and RRC outreach staff are connecting with them regarding services available to students with developmental / intellectual disabilities.

Service Needs/Recommendations

Ongoing service needs include a review of the provider rate available to pay direct support staff in the rural regions. This is especially a need in the frontier- Ely, Elko, Winnemucca- regions where competition from the mining industry makes hiring and retention of suitable direct support staff very difficult. There is currently a provider rate study being managed to identify how the current rate measures up against the cost of living, transport costs, and related fiscal barriers in the rural regions.

It is recommended that providers in these frontier regions have an enhanced direct support staff rate to encourage better qualified staff to hire on with the providers in those locations.

Agency Concerns/Issue

There remains a concern that the current RRC providers of direct supports will struggle to rebound from the harm done by the COVID 19 pandemic. Many of the current providers are struggling to hire new staff to replace those who have resigned during the pandemic and this situation has required some re-working of home configurations in order to continue staffing safely. In addition, direct support staff receiving the ongoing stimulus money and unemployment benefits have little incentive to continue working in this industry. RRC is concerned that if this additional COVID 19 stimulus continues the current providers will struggle to maintain staffing in the community supported living programs currently available.